

INSURANCE COVERAGE FOR MEMBERS

Smile, you're safe with Turva.

As an Industrial Union member, you are protected by **leisure time travel insurance** if you have an accident or fall ill during your travels, anywhere in the world.

The **leisure time accident insurance** includes coverage for medical costs of injuries, permanent disability and accidental death. In TaskuTurva mobile application (in Finnish) you can also find the Industrial Union's direct compensation card.

The **organisation insurance** is valid whenever a Union member takes part in Union events or performs Union assignments anywhere in the world. The member's spouse and companions are also covered by the insurance during Union events and assignments.

Turva's customer benefits are a perfect ten

Turva offers Industrial Union members and their family members a 10% member discount on voluntary, continued insurance policies. If you have at least one personal, casco, pet or boat insurance policy in addition to Turva's home insurance, you will also receive a 10% owner discount.

If you only have one insurance policy, you will receive an owner discount after being a customer for two years. These discounts do not apply to motor insurance or life insurance.

Turvassa life insurance is a new life insurance policy that is also inexpensive, particularly for members of the Industrial Union: only €6.77/month. (Example of the price for 2021: a 30-year-old member of the Industrial Union, compensation of €100,000). Turvassa life insurance is provided by LocalTapiola Mutual Life Insurance Company.

Please visit turva.fi/teollisuusliitto for more information on member insurance and benefits.

Protect your loved ones with a Turvassa life insurance policy at turva.fi/henkivakuutus



Best service in the insurance business in a way that best suits you

- Turva's **customer service** is available from Monday to Friday 8 am–6 pm at **+358 (0) 1019 5110**. If the customer service line is busy, you can leave a call-back request.
- You can also contact the customer service via **chat**, on weekdays 8 am–6 pm and on Saturdays 10 am–2 pm. You can find the chat on our website turva.fi or via Turva's **online service**. You can take care of any insurance-related matters in our hassle-free online service daily.
- **The compensation service** is available on weekdays from 9 am to 4 pm, tel. +358 (0) 1019 5108. The chat service is available on weekdays 9 am–4 pm.
- You can find your travel insurance card and the contact details for a reliable doctor when abroad in the **TaskuTurva mobile app**. The application is also a convenient way of checking your insurance coverage, your latest invoice information or sending messages to our employees.
- If you fall ill or have an accident during a trip abroad, call the **SOS emergency service number**, tel. **+358 (0) 1019 5111**. The emergency service will help you (in Finnish) around the clock and on every day of the year.
- Online booking allows you to book the best time and place for your appointment. You can book your appointment at turva.fi/turvaan.